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Helpful tips to get your visit reimbursed

1. All the information you will need can be found on the invoice. Claims are often denied due to insufficient information. This includes the tax ID number, medical license number, National Provider # (NPI), and office address. This information is found in the upper right-hand corner of the super-bill/invoice.
2. If a claim is denied due to missing information, resubmit the claim with the information requested. Write follow-up letters as needed.
3. Do not send multiple claims together as this may increase your chances of being denied. Send one invoice per envelop.
4. Medical codes are used for diagnosis not mental health codes. My services are those of a medical doctor not a mental health professional. Services therefore should not be denied on the basis of “uncovered mental health benefits”.
5. If you have not met your deductible, have an HMO, or have zero out-of-network coverage, your policy will probably not reimburse your visits.